NORTH DAKOTA FY 2016 LIHEAP

PERFORMANCE MEASURES EXECUTIVE SUMMARY

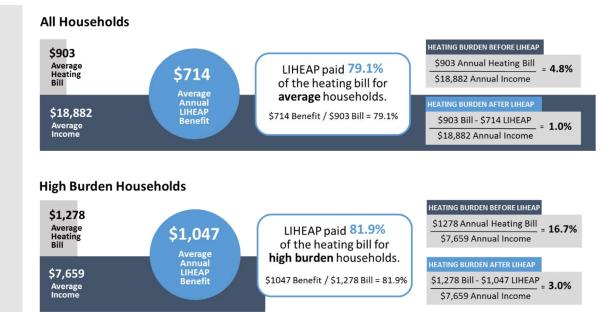
In FY 2016, North Dakota furnished LIHEAP bill payment assistance to 12,065 households. They collected heating burden data for 7,754 households (64%)

Does LIHEAP furnish higher benefits to higher burden households?

Yes. In North Dakota, the total LIHEAP benefit received by high burden households in FY 2016 was about *\$333 (47%) more* than the total LIHEAP benefit received by the average recipient household.

Does LIHEAP pay a larger share of the main heating bill for high burden households?

No. In FY 2016, LIHEAP paid **79.1%** of the main heating bill for average households in North Dakota, while LIHEAP paid **81.9%** of the main heating bill for high burden households.



As a Result of Bill Payment Assistance Prevention (92%) 380 Occurrences As a Result of Equipment Repair or Replacement Prevention (52%) 674 Occurrences Restoration (48%) 673 Occurrences

Prevention and Restoration of Home Energy Service Loss

- In FY 2016, LIHEAP benefits in North Dakota prevented the loss of service 380 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program repaired or replaced heating or cooling equipment at imminent risk of failure 674 times.
- In FY 2016, LIHEAP benefits restored home energy service 35 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service 623 times by repairing or replacing inoperable heating or cooling equipment.